

ABUSE POINT OF CONTACT

Last updated: March 28, 2025

For any inquiries related to . PING, please contact PRP Abuse Contact.

Email: abuse@pingregistryprovider.com

2201 W. Desert Cove Road
Phoenix, AZ 85029

Ping Registry Provider and its parent company (collectively, “PRP”) have established an abuse point of contact to help facilitate the review, evaluation and resolution of abuse complaints in a timely manner. If you believe your rights have been violated or infringed by registration or use of a .PING domain name, the abuse contact can be reached by e-mailing abuse@pingregistryprovider.com. For tracking purposes, we will utilize a ticketing system with which all complaints will be tracked internally. The reporter will be provided with the ticket reference identifier for potential follow-up.

MISUSE OR ABUSIVE USE

Misuse or abusive use of .PING domain names will not be tolerated. Misuse of a domain name is the use of the domain name for any purpose other than in connection with PRP’s business or commercial purposes. Abusive use of a domain name is an illegal, disruptive, malicious, or fraudulent action and includes, without limitation, the following:

- **Spam:** The use of electronic messaging systems to send unsolicited bulk messages.
- **Phishing:** Phishing, or any attempt to acquire sensitive information such as usernames, passwords, and credit card details by masquerading as a trustworthy entity in an electronic communication.
- **Pharming:** Redirecting of unknowing users to fraudulent sites or services.
- **Distributing Malware:** Willful distribution of malware or dissemination of software designed to infiltrate or damage a computer system without the owner’s informed consent. Examples include, without limitation, computer viruses, worms, key loggers, and Trojan horses.
- DNS hijacking or poisoning.
- **Malicious Fast Flux Hosting:** Use of malicious fast-flux techniques to disguise the location of Web sites or other Internet services, or to avoid detection and mitigation efforts, or to host illegal activities.
- **Botnetting:** Botnet command and control, including services run on a domain name that are used to control a collection of compromised computers or “zombies,” or to denial-of-service attacks.
- **Child Exploitation:** Storing, distributing, publishing, soliciting, displaying, or advertising child pornography or any images of abuse. A child is defined as any person under the age of majority in the relevant jurisdiction.

- **Hacking:** Illegal access of computers, networks, user account profiles, databases, or security systems.
- **Online Sale of Illegal Pharmaceuticals:** Marketing, promotion, distribution, facilitating sale or selling illegal or illicit drugs without a valid prescription and in violation of the law.

RESERVATION OF RIGHTS

PRP reserves the right to deny, cancel or transfer any registration or transaction, or place any domain name(s) on registry lock, hold or similar status, that it deems necessary, in its discretion as follows:

- To protect the integrity and stability of the registry;
- To comply with any applicable laws, government rules or requirements, requests of law enforcement, or any dispute resolution process;
- To avoid any liability, civil or criminal, on the part of PRP , as well as its affiliates, subsidiaries, officers, directors, and employees;
- To comply with the terms of the registration agreement;
- To correct mistakes made by PRP or any Registrar in connection with domain name registration;
- For the non-payment of fees;
- To address the use of a domain name that is abusive or violates a third party's intellectual property rights; or
- PRP also reserves the right to place upon registry lock, hold or similar status a domain name during resolution of a dispute.

LAW ENFORCEMENT

PRP will take reasonable steps to investigate and respond to reports from law enforcement, governmental or quasi-governmental agencies of illegal conduct in connection with the use of domain names. We also reserve the right to report illegal activity to law enforcement or appropriate third parties. The report may disclose customer information or network and systems information related to violations of this policy.

AMENDMENTS

We may revise this policy at any time and will post an updated version of this policy to our website. By registering or using a domain name in one of our TLD's, you agree to the latest version of this policy.